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Visa Policy

It's your responsibility to determine how far in advance you should apply for a visa and to allow sufficient time to obtain it, considering potential delays from the visa office. We strongly recommend applying for a visa at your earliest convenience.

If the student requires a visa to travel to the UK, we will provide a visa support letter ("Visa Support Letter") for a Standard Visitor visa application upon request, but only once payment has been made. Visa Support Letters are issued 3 months prior to the programme start date. If booking within 3 months of the start date, a visa support letter will be issued upon payment of fees in full.

In case the visa application is denied or the decision is delayed by the embassy, we may, under certain circumstances, provide a refund or credit as outlined below:

If your application for the Standard Visitor visa is declined for reasons outside of your control, and we receive a valid visa refusal letter no later than 30 days before the programme's start date, you are entitled to a full refund of any Fees paid, EXCLUDING fees associated with accommodation and lunch vouchers. This same policy applies in the event of delays caused solely by embassy processing, provided you can demonstrate that you completed the application correctly and within a reasonable timeframe.

To avoid any confusion, refunds will only be considered under the following circumstances:

- The visa application must be submitted with sufficient time before the arrival date to accommodate the processing duration specified by UK Visas and Immigration.
- All required documentation stipulated by UKVI must be provided.
- You must demonstrate that all necessary steps were taken to secure the correct visa, and that the visa application form submitted was accurate and free of errors.
- You must notify us at least 30 days prior to the programme start date if the student has not received their visa.